AHF PRODUCTS®

OUR **FAMILY** OF **BRANDS.**

Bruce · ArmstrongFlooring · CROSSVILLE. · Hartco · ROBBINS · LM Flooring · tmbr. · AUTOGRAPH UNIQUE FLOORS · AHF CONTRACT · Hartco CONTRACT · PARTERRE

HARDWOOD FLOORING LIMITED WARRANTY

THIS WARRANTY APPLIES TO ARMSTRONG FLOORING®, BRUCE®, CAPELLA®, HARTCO®, ROBBINS®, LM FLOORING®, TMBR.™, HOMERWOOD®, AUTOGRAPH™ AND CROSSVILLE® BRAND HARDWOOD FLOORS.

CONGRATULATIONS ON THE PURCHASE OF YOUR NEW HARDWOOD FLOOR!

AHF Products® is a leader in hardwood flooring with a family of strong brands serving the residential and commercial markets. With decades of experience in award-winning wood flooring design, innovation, product development, manufacturing and service, we strive to improve the quality of people's lives through great products and a deep commitment to outstanding customer service. Our mission is to create beauty that lasts for generations, and we want your flooring to be a part of that mission.

Throughout this document, references to "we", "us" or "our" mean AHF, LLC dba AHF Products and its affiliates and subsidiaries. References to "you" or "your" mean the original retail purchaser of the solid hardwood or engineered-hardwood flooring product. Your solid hardwood or engineered-hardwood flooring product will be referenced as the "floor", "hardwood flooring", "product", "products" or some combination thereof. The term "Limited Warranty" is singular but encompasses any and all coverages provided for herein.

WHAT IS COVERED AND FOR HOW LONG?

This Limited Warranty covers defects in the product itself caused by us during the manufacturing of the product and based upon the type and use of the product as outlined in the Footnotes of this document. The Limited Warranty described in this document is subject to the product applications and use, limitations, disclaimers and exclusions described herein and is effective for floors purchased on or after October 1, 2026. All warranties run from the date of retail purchase for the applicable period described in this Limited Warranty.

ENGINEERED HARDWOOD

In addition, engineered hardwood includes a premium topcoat that promotes waterproof flooring and incorporates an anti microbial additive. For purposes of this Limited Warranty, if exposed to topical liquids for no more than eight (8) hours, AHF Products engineered hardwood will resist topical water damage; this means topical water will not penetrate the wood flooring nor permanently stain the floor if it is properly cleaned-up and removed within 8 hours of first exposure to the liquid. So, although our engineered hardwood may withstand topical staining more effectively than standard hardwood, spills and topical water should still be cleaned up immediately and the exclusions regarding water and staining damage outlined below still apply.

In the case of standing water or flooding, engineered hardwood flooring **will not act as a waterproofing barrier and will not protect the subfloor and/or any surrounding structure.** Moisture can penetrate subflooring from the bottom up, by going through the expansion joint(s)/perimeter of the floor, and/or by going through the walls; this Limited Warranty does not cover such infiltration. Water can still penetrate the joints of the engineered hardwood See the "What is Not Covered By This Limited Warranty" section below for further explanation.

WHO IS COVERED?

Any warranty coverage described in this document is given only to the original retail purchaser of our product. Our warranties are NOT TRANSFERABLE.
***See ENHANCED WARRANTY for exceptions.**

WHAT IS EXCLUDED FROM THIS LIMITED WARRANTY?

TO THE EXTENT PERMITTED BY LAW, WE EXCLUDE AND WILL NOT BE LIABLE FOR OR PAY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, INCLUDING BUT NOT LIMITED TO PERSONAL INJURY; PROPERTY DAMAGE; DAMAGE TO OTHER PROPERTY; ANY DAMAGE OTHER THAN TO THE FLOORING ITSELF THAT MAY RESULT FROM A DEFECT IN THE FLOORING; DIMINUTION IN PROPERTY VALUE; COSTS OF RENT OR MOVEMENT OF FURNITURE; THE REMOVAL OR REPLACEMENT OF MOLDINGS, CABINETS AND/OR FIXTURES; RETAIL MARKUPS; INSTALLATION OR LABOR PROVIDED BY OTHERS; OR SUPPLEMENTAL COSTS AND OTHER ADDITIONAL EXPENSES, INCLUDING BUT NOT LIMITED TO, RELOCATION DURING THE REPAIR PROCESS SUCH AS HOTEL, MEALS, OR MOVING AND STORAGE OF FURNITURE, EVEN IF THE MANUFACTURER HAS BEEN ADVISED OF SUCH DAMAGES. THIS LIMITED WARRANTY CONSTITUTES THE ONLY EXPRESS WARRANTIES FOR THE PRODUCT PURCHASED.

FOR ALL NON- CONSUMER PRODUCT(S), ALL WARRANTIES OTHER THAN THIS LIMITED WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED TO THE EXTENT PERMITTED BY LAW. IF ANY IMPLIED WARRANTY ARISES UNDER APPLICABLE LAW, ANY AND ALL IMPLIED WARRANTIES (INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY AND TO THE EXTENT ALLOWED BY LAW.

SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. Unless otherwise precluded by law, this Limited Warranty shall be construed in accordance with the laws of the Commonwealth of Pennsylvania without regard to any of its conflicts of laws provisions.

None of our installers, retailers, distributors or employees has the authority to alter the obligations, limitations, disclaimers or exclusions under any of our warranties.

*ENHANCED WARRANTY

Using the recommended AHF Products-branded adhesive will enhance the warranty of your product.

Products with Lifetime or 50-year warranty coverage – The product warranty is transferable to the next owner of the home. Proof of purchase from the original sale, listing the AHF Products SKU and collection name and a proof of purchase listing the recommended adhesive is required. If your floor was installed as part of a new home build, you may use your style selection sheet or your closing documents as your proof of purchase, provided they list the AHF Products SKU, collection name, and recommended adhesive. If your retailer information is not included in these documents, contact your builder.

Products with warranty coverage less than 50 years – The warranty on all products with warranty coverage less than 50 years will increase by 10 years in addition to the stated period if the recommended AHF Products adhesive is used. Proof of purchase from the original sale, listing the AHF Products SKU and collection name and a proof of purchase listing the recommended adhesive is required. If your floor was installed as part of a new home build, you may use your style selection sheet or your closing documents as your proof of purchase, provided they list the AHF Products SKU, collection name, and recommended adhesive. If your retailer information is not included in these documents, contact your builder.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY?

You should care for your flooring as outlined in *Caring for Bruce, Armstrong Flooring, Hartco, Robbins, and Capella Urethane Finish Hardwood Floors in a Residential Setting*, which can be found at www.floorexpert.com or you can request a hard copy by calling 1-866-243-2726. The Limited Warranty provided by us does not cover the conditions described below, including those which are caused by improper installation, use or maintenance:

1. Reduction in gloss, marks, scuffs, scratches, gouges, dents or cuts, including, without limitation, those caused by pets, spikes or high heeled shoes.
2. Damage caused by (i) negligence, accidents, and/or accidental or intentional misuse or abuse (i.e., dragging object across the floor without proper protection), and/or (ii) caster wheels or vacuum cleaner beater bars.
3. Failure to support furniture with floor protectors that are at least one inch in diameter, made of non-staining felt or non-pigmented hard plastic, rest flat on the floor and are replaced regularly.
4. Wear caused by pebbles, sand or other abrasives; construction traffic; or failure to maintain the floor as required.
5. Splits, cracks, grain raising, checking, edge fracturing, splintering, chipping, buckling, end lifting, swelling, shrinking, cupping and bowing that occurs during or after the floor has been installed and as a result of abuse, misuse, improper maintenance or care, exposure to excessive moisture or improper environmental conditions (i.e., low or high humidity). Natural expansion and contraction resulting in separation between boards or damage caused by low or excessive humidity are also not covered by this Limited Warranty. The use of a humidifier/dehumidifier may be necessary to maintain the proper humidity level between 30%-50%.
6. Damage caused by fire, flooding, and other natural disasters and Acts of God.
7. A product deformity that is not measurable or that is visible only under certain light or from a certain angle is not considered a defect and therefore, is not covered by this Limited Warranty. Visible defects should be evaluated by their visibility from a standing position in normal lighting.
8. Natural wood characteristics such as variations in grain, color, mineral streaks, knots, normal differences between color of samples and the color of installed floors, and color variations from board to board. Hardwood is a natural product with inherent character and variation.
9. Variations in color, such as:
    a. Color, shade, or texture variations between samples, printed color photography or replacement flooring and the actual material. Although we make every attempt to accurately reflect the potential variation in our samples, hardwood's natural character and variation make it impossible to fully reflect all possibilities you can see in a finished installation.
    b. Color variations between flooring and/or samples and other flooring or wood products, which you wish to match (e.g., cabinets, stair railings, trim, etc.).
    c. Changes in color due to aging, excessive moisture, exposure to sunlight or Ultra-Violet rays (which may cause oxidation of finish/stain). Certain species including, but not limited to, American Cherry, Walnut, Brazilian Cherry, Acacia, Tigerwood, Santos Mahogany and African Mahogany are especially susceptible to color change. Area rugs should be moved occasionally, as they block sunlight and may give the appearance of discoloration under the rug.
10. Floors that are installed in other than owner-occupied or tenant- occupied residences.
11. Commercial installations of residential products not specified as appropriate for light commercial.
12. Deficiencies related to subfloor/floor joist assemblies, subfloor preparation materials, and fasteners including, but not limited to, uneven subfloor surfaces, floor deflection or voids in the subfloor.
13. Moisture or damage to the subfloor or surrounding structure(s), walls, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything that is not the structural integrity or dimensional stability of the floor.
14. Floors damaged by subfloor moisture or water damage, including without limitation, due to broken or leaking water pipes, flooding, wet-mopping spills or weather conditions. Mold and mildew growth or damage resulting therefrom is also not covered.
15. Wood flooring installed in full bathrooms with a shower or tub.
16. Construction- or installation-related damage.
17. Noises including, but not limited to, squeaks, popping and the like. Some level of noise is inherent in all hardwood floors. Excessive noise, such as squeaking and popping is usually caused by environmental factors or installation issues not attributable to the product itself.
18. Installation defects, including installations made (i) in violation of applicable state or local housing or building codes, or (ii) contrary to written instructions. NOTE: YOU AND YOUR INSTALLER ARE RESPONSIBLE FOR INSPECTING THE FLOORING PRIOR TO INSTALLATION. WE ACCEPT NO RESPONSIBILITY FOR LIABILITIES, CLAIMS OR EXPENSES, INCLUDING LABOR COSTS, WHERE FLOORING WITH VISIBLE DEFECTS HAS BEEN INSTALLED.
19. Products designated as "thrift," "antique," "tavern," "bargain," "cabin grade," "seconds," "economy grade," "close-out," "off- goods" or "non-standard." Such products are sold "AS IS."

WHAT ARE <u>YOU</u> RESPONSIBLE FOR UNDER OUR WARRANTY?

To be covered under this Limited Warranty (except under the Pre-Installation Defects Warranty found in the Footnotes) you need to retain your sales slip and make sure the flooring is properly installed, used and maintained in accordance with our installation instructions.

You must also properly care for your new floor using the *Caring for Bruce, Armstrong Flooring, Hartco, Robbins, and Capella Urethane Finish Hardwood Floors in a Residential Setting* guide found at www.floorexpert.com (or call 1-866-243-2726 to request a hard copy). We recommend you use only our specially formulated floor care products to preserve your flooring. Use of floor care or sundry products (i.e. adhesives) other than those we have specially formulated and recommend for use with our flooring products may damage your floor and may void this warranty.

HUMIDITY'S IMPACT ON YOUR FLOOR

To protect your investment and ensure your floor provides lasting satisfaction, the following precautions should be taken to help control humidity levels in and around your floor. **<u>For best results, keep the relative humidity in your home between 30% and 50%.</u>**

- Heating Season (Dry Conditions) – A humidifier is recommended to prevent excessive shrinkage in hardwood floors, which causes gaps between the boards, due to low humidity levels. Wood stoves and electric heat tend to create very dry conditions.
- Non-Heating Season (Humid and Wet Conditions) – To prevent excessive expansion, cupping and peaking of the floor, which could lead to cracking and checking of the wood finish, maintain proper humidity levels with the use of an air conditioner, dehumidifier or by turning on your heating system periodically during the summer months. Immediately wipe up spills and wet areas to avoid excessive exposure to water. Do not obstruct in any way the expansion joint around the perimeter of your floor.

WHAT WILL WE DO IF A COVERED WARRANTY EVENT ARISES?

If any of the covered events listed in this Limited Warranty occur within the warranty periods specified for the respective flooring product, we will recoat, refinish, fill or furnish comparable flooring (of our manufacture and of similar color, pattern, and quality), for either the repair of the defective area or the replacement of the floor, at our option. In the unlikely event we are unable to correct the problem after a reasonable number of attempts, we will refund the portion of the purchase price for the section of failed flooring. If your floor was professionally installed, we will also pay reasonable labor costs for the direct repairs or replacement within the first five years of the warranty period, or the length of the warranty period, whichever is less, based on the following schedule:

- First two (2) years of warranty period: labor reimbursed at 100% of reasonable and customary charges.
- Three (3) to five (5) years of warranty period: labor reimbursed at 50% of reasonable and customary charges.

The above statements provide the exclusive remedies under this Limited Warranty

if a defect or other warranted condition occurs. We reserve the right to verify any claims or defect by inspection and have samples removed for technical analysis.

WHAT SHOULD YOU DO IF YOU HAVE A PROBLEM?

We want you to be happy with your floor purchase. If you are not, call your retail store first. They can answer your questions and, if necessary, start to process a claim.

We work with distributors all over the country to make our products widely available. We sell our products to distributors, and distributors sell our products to local retailers and contractors.

STEPS TO FILING A CLAIM:

1. Return to your retailer with your original proof of purchase.
    a. If your floor was installed as part of a new home build, you may use your style selection sheet or your closing documents as your proof of purchase. If your retailer information is not included in these documents, contact your builder.
    b. If your retailer is out of business, please call 1-866-243-2726 so we may assist you in finding a new retailer.
2. The claim will be evaluated.
    a. Distribution Retailers: Your retailer will need to contact its distributor representative to get the claim filed. The retailer or distributor representative may inspect your flooring or request pictures or uninstalled samples showing the issue.
    b. Lowes, Home Depot or Direct: Your retailer will need to call us directly to file the claim. At that time, your sales associate may request pictures or uninstalled samples. An inspection of the flooring in your home may be required.
3. A claim determination is made.
    a. Distribution Retailers: We will send the evaluation of the claim to your retailer's distributor, who will then share the results with your retailer. Your retailer should call you within 48 hours of receiving the determination to inform you of the decision.
        i. If your claim is approved, please work with your retailer to order new material and schedule the reinstallation, if applicable.
        ii. If your claim is not approved, you will receive a letter explaining why. You will also receive an inspection report if your home was inspected by a Technical Services Manager or a third-party inspector.
    b. Lowes, Home Depot or Direct: The claim determination and any relevant inspection reports will be sent directly to your store. They should contact you within 48 hours to inform you of the decision.
4. Appealing your Claim Determination:
    a. If you do not agree with your claim determination, please contact our Customer Advocates by calling 1-866-243-2726 and selecting the option for Warranty, or by emailing your concerns to customeradvocates@ahfproducts.com. We will go over any evaluation methods we have used in regards to your claim and determine if there is any additional evaluation needed.

If you have further questions, please contact us at:
AHF Products
Customer Service Center
P. O. Box 566
Mountville, Pennsylvania 17554
866-243-2726
productsupport@ahfproducts.com

PLEASE KEEP YOUR SALES RECEIPT. INFORMATION REGARDING THE CLAIMED DEFECT AND DATE AND PROOF OF PURCHASE MUST BE PROVIDED.

IMPORTANT NOTE: While the majority of claims are resolved with the help of your retailer within 30 days from the day you contact them, some claims may require additional attention. In the unlikely event your claim is not resolved within 30 days, please contact the Customer Service Center indicated above no later than 60 days from the date you first discovered the problem with your floor. It is your responsibility to file a timely claim to protect your rights under this Limited Warranty.

Bruce®	Pre-installation Defects Warranty (1)	Lifetime Limited Structural Integrity Warranty (2)	Lifetime Limited Adhesive Bond Warranty (3)	Lifetime Limited Subfloor Moisture Protection Warranty (4)	Residential Finish Warranty (in years) (5)	Commercial Finish Warranty (in years) (6)	Wood Wear Layer Warranty (in years) (7)	3 times Sanding Warranty (8)	1 time Sanding Warranty (8)	Suitable for Radiant-heated Subfloors (9)
50-YEAR LIMITED										
SOLID										
America's Best Choice™	X	X			50			X		
American Originals™	X	X			50	10		X		
American Treasures™	X	X			50	10		X		
American Vintage™ Scrape	X	X			50	10		X		
Barnwood Living™	X	X			50	10		X		
Bruce® Pro	X	X			50			X		
Collingswood™	X	X			50			X		
Dundee®	X	X			50	10		X		
Fulton™	X	X			50	10		X		
Kennedale®	X	X			50	10		X		
Natural Choice™	X	X	X		50	10			X	
Plano® Select	X	X			50			X		
Prestige™	X	X			50			X		
Revolutionary Rustics™	X	X			50	10		X		
Signature Scrape™	X	X			50	10		X		
Westchester™	X	X			50			X		
ENGINEERED										
America's Best Choice™	X	X	X	X	50				X	X
American Vintage™ Scrape	X	X	X	X	50	10			X	X
Brushed Impressions™ Platinum & Gold	X	X	X	X	50	10			X	X
Folklore™	X	X	X	X	50	10			X	X
Northvale™	X	X	X	X	50	5			X	X
Time Honored™	X	X	X	X	25					X
25-YEAR LIMITED										
SOLID										
Manchester®	X	X			25			X		
St. Vincent™	X	X			25			X		
Waltham™	X	X			25			X		
ENGINEERED										
American Originals™	X	X	X	X	25	10				X
Brushed Impressions™ Silver & Bronze	X	X	X	X	25	10				X
Colony™	X	X	X	X	25	10				X
Frisco™	X	X			25	10				X
Frisco™ Lock&Fold®	X	X	X	X	25	10				X
Interior Landscape™	X	X	X	X	25	10				X
Springdale®	X	X	X	X	25	10				X
Standing Timbers™	X	X	X	X	25	10				X
Town Hall™	X	X	X	X	25					X
Turlington™	X	X	X	X	25					X
15-YEAR LIMITED										
SOLID										
Addison™	X	X			15			X		
Frisco™	X	X			15			X		
Laurel™	X	X			15			X		
Plano®	X	X			15			X		
Redding™	X	X			15			X		
10-YEAR LIMITED										
ENGINEERED										
Treescape™	X	X	X	X	10					X

Hartco

	Pre-installation Defects Warranty (1)	Lifetime Limited Structural Integrity Warranty (2)	Lifetime Limited Adhesive Bond Warranty (3)	Lifetime Limited Subfloor Moisture Protection Warranty (4)	Residential Finish Warranty (in years) (5)	Commercial Finish Warranty (in years) (6)	Wood Wear Layer Warranty (in years) (7)	3 times Sanding Warranty (8)	1 time Sanding Warranty (8)	Suitable for Radiant-heated Subfloors (9)
50-YEAR LIMITED										
SOLID										
American Scrape®	X	X			50	10		X		
Appalachian Ridge™	X	X			50	10		X		
Nature Walk™	X	X			50	10		X		
Prime Harvest®	X	X			50	10		X		
Sensory Forest™	X	X			50	10		X		
TimberBrushed®	X	X			50	10		X		
ENGINEERED										
Necessity™	X	X	X	X	50	10			X	X
Prime Harvest®	X	X	X	X	50	10			X	X
TimberBrushed® Platinum & Gold	X	X	X	X	50	10			X	X
25-YEAR LIMITED										
SOLID										
Ascot™	X	X			25			X		
Yorkshire™	X	X			25			X		
ENGINEERED										
Beaumont™	X	X	X	X	25	10				X
Coastal Highway™	X	X	X	X	25	10				X
Dutton Pass™	X	X	X	X	25	10				X
TimberBrushed® Silver	X	X	X	X	25	10				X
TimberBrushed® Bronze	X	X	X	X	25	10				X

ArmstrongFlooring

	Pre-installation Defects Warranty (1)	Lifetime Limited Structural Integrity Warranty (2)	Lifetime Limited Adhesive Bond Warranty (3)	Lifetime Limited Subfloor Moisture Protection Warranty (4)	Residential Finish Warranty (in years) (5)	Commercial Finish Warranty (in years) (6)	Wood Wear Layer Warranty (in years) (7)	3 times Sanding Warranty (8)	1 time Sanding Warranty (8)	Suitable for Radiant-heated Subfloors (9)
50-YEAR LIMITED										
SOLID										
Spirited Trail™	X	X			50	10		X		
Wanderer's Way™	X	X			50	10		X		
ENGINEERED										
Wanderer's Way™	X	X	X	X	50	10			X	X

ROBBINS®

	Pre-installation Defects Warranty (1)	Lifetime Limited Structural Integrity Warranty (2)	Lifetime Limited Adhesive Bond Warranty (3)	Lifetime Limited Subfloor Moisture Protection Warranty (4)	Residential Finish Warranty (in years) (5)	Commercial Finish Warranty (in years) (6)	Wood Wear Layer Warranty (in years) (7)	3 times Sanding Warranty (8)	1 time Sanding Warranty (8)	Suitable for Radiant-heated Subfloors (9)
50-YEAR LIMITED										
SOLID										
Natural Forest™	X	X			50	10		X		
ENGINEERED										
Coastside™	X	X	X	X	50	10			X	X
Lasting Traditions™	X	X	X	X	50	10			X	X
Nature's Canvas™ Platinum, Gold & Silver	X	X	X	X	50	10			X	X
Seaboard™	X	X	X	X	50	10			X	X
25-YEAR LIMITED										
ENGINEERED										
Noble's Way™	X	X	X	X	25	10				X
Sheridan Trail™	X	X	X	X	25	10				X

Capella®

	Pre-installation Defects Warranty (1)	Lifetime Limited Structural Integrity Warranty (2)	Lifetime Limited Adhesive Bond Warranty (3)	Lifetime Limited Subfloor Moisture Protection Warranty (4)	Residential Finish Warranty (in years) (5)	Commercial Finish Warranty (in years) (6)	Wood Wear Layer Warranty (in years) (7)	3 times Sanding Warranty (8)	1 time Sanding Warranty (8)	Suitable for Radiant-heated Subfloors (9)
25-YEAR LIMITED										
SOLID										
Capella Smooth 3/4"	X	X			25			X		

HOMERWOOD®

	Pre-installation Defects Warranty (1)	Lifetime Limited Structural Integrity Warranty (2)	Lifetime Limited Adhesive Bond Warranty (3)	Lifetime Limited Subfloor Moisture Protection Warranty (4)	Residential Finish Warranty (in years) (5)	Commercial Finish Warranty (in years) (6)	Wood Wear Layer Warranty (in years) (7)	3 times Sanding Warranty (8)	1 time Sanding Warranty (8)	Suitable for Radiant-heated Subfloors (9)
50-YEAR LIMITED										
ENGINEERED										
Simplicity™	X	X	X	X	50	10			X	X

AUTOGRAPH™

	Pre-installation Defects Warranty (1)	Lifetime Limited Structural Integrity Warranty (2)	Lifetime Limited Adhesive Bond Warranty (3)	Lifetime Limited Subfloor Moisture Protection Warranty (4)	Residential Finish Warranty (in years) (5)	Commercial Finish Warranty (in years) (6)	Wood Wear Layer Warranty (in years) (7)	3 times Sanding Warranty (8)	1 time Sanding Warranty (8)	Suitable for Radiant-heated Subfloors (9)
50-YEAR LIMITED										
SOLID										
Authentic Roots™	X	X			50	10		X		
Authentic Vision™	X	X			50	10		X		
Character	X	X			50	10		X		
Rooted Style™	X	X			50	10		X		
Select	X	X			50	10		X		
ENGINEERED										
Character	X	X	X	X	50	10			X	X
Inscription™	X	X	X	X	50	5			X	X
Mizunara Woods™	X	X	X	X	50	10			X	X
Obsessed™	X	X	X	X	50	10			X	X
Select	X	X	X	X	50	10			X	X

	Pre-installation Defects Warranty (1)	Lifetime Limited Structural Integrity Warranty (2)	Lifetime Limited Adhesive Bond Warranty (3)	Lifetime Limited Subfloor Moisture Protection Warranty (4)	Residential Finish Warranty (in years) (5)	Commercial Finish Warranty (in years) (6)	Wood Wear Layer Warranty (in years) (7)	3 times Sanding Warranty (8)	1 time Sanding Warranty (8)	Suitable for Radiant-heated Subfloors (9)
LM Flooring®										
50-YEAR LIMITED										
ENGINEERED										
Bentley Premier™	X	X	X	X	50	10			X	X
Duet™	X	X	X	X	50	10			X	X
Mizunara Wood™	X	X	X	X	50	10			X	X
Reaction™	X	X	X	X	50	10			X	X
Serene Pass™	X	X	X	X	50	10				X
The Glenn™	X	X	X	X	50	10			X	X
The Reserve™	X	X	X	X	50	10			X	X
Town Square™	X	X	X	X	50	10			X	X
25-YEAR LIMITED										
ENGINEERED										
Lauderhill™	X	X	X	X	25	10				X
Natural Beginnings™	X	X	X	X	25	5				X
Kendall™	X	X	X	X	25	10				X
Valley View™	X	X	X	X	25	10				X
15-YEAR LIMITED										
ENGINEERED										
Duval™	X	X	X	X	15					X
River Ranch™	X	X	X	X	15					X
tmbr.™										
50-YEAR LIMITED										
ENGINEERED										
Big Sur™	X	X	X	X	50	10				X
Denali™ Summit	X	X	X	X	50	10				X
Saddleback™	X	X	X	X	50	10				X
CROSSVILLE®										
50-YEAR LIMITED										
SOLID										
Disston™	X	X			50	10		X		
Grandin Grove™	X	X			50	10		X		
Sawbrier™	X	X			50	10		X		
50-YEAR LIMITED										
ENGINEERED										
Glenmora™	X	X	X	X	50	10			X	X
Bacova™	X	X	X	X	50	10			X	X
25-YEAR LIMITED										
ENGINEERED										
Goodman™	X	X	X	X	25	10				X

Footnotes:

I. We warrant to you (the original purchaser):
- (1) The covered products are manufactured in accordance with accepted industry standards, which permit grading deficiencies not to exceed 5% over the entire floor. You or your installer should carefully inspect the products before installation for any milling, dimension or visual defects. The installer must use reasonable selectivity and hold out or cut off pieces with deficiencies. This is a pre-installation defects warranty that expires upon installation.
- (2) The covered products, in their original manufactured condition, will be free from defects in grading, lamination and assembly for as long as you own the floor.
- (3) Each of our recommended adhesives will maintain its bond when properly installed with our covered flooring products and when maintained in accordance with our recommended maintenance guidelines. For residential installations, the adhesive bond warranty will remain in effect for as long as you own your floor. For commercial installations, the adhesive bond warranty will remain in effect for 7 years from the time of installation.
- (4) For residential use, when Bruce® Summit Select Unlimited Moisture Vapor Barrier Elastomeric Wood Flooring Adhesive is used for installation of each of the covered hardwood flooring products, the hardwood will not release from the subfloor for as long as you (the original purchaser) own your floor. For commercial use, when using Bruce® Summit Select Unlimited Moisture Vapor Barrier Elastomeric Wood Flooring Adhesive the adhesive bond warranty will remain in effect for 7 years. A pre-installation moisture test is not required, provided that the subfloor is visually dry before installation and all other installation instructions are followed. This is a one-time repair and replacement warranty only.
- (5) For the period indicated, the finish on the covered product will not wear-through**, and that the finish will not separate from the wood flooring under normal household use when maintained in accordance with our recommended maintenance guidelines. Mechanical, chemical, or other modification of the finish, such as sanding or abrading, voids this warranty.
- (6) For the period indicated, the finish on the covered product will not wear-through, and that the finish will not separate from the wood flooring under normal commercial use when maintained in accordance with our recommended maintenance guidelines. Mechanical, chemical, or other modification of the finish, such as sanding or abrading, voids this warranty.
- (7) For the period indicated, the acrylic-infused wear layer will not wear-through under normal household or commercial use when maintained in accordance with our recommended maintenance guidelines.
- (8) The covered products may be professionally sanded and refinished 1-3 times (as specified by the individual product) if proper sanding and refinishing procedures are followed as identified by the National Wood Flooring Association (www.nwfa.org). NOTE: Sanding voids Footnotes (3) through (7) and will eliminate scratch protection qualities.
- (9) As indicated, certain products are suitable for installation over radiant heated subfloors. Installation of products not indicated as suitable for radiant heat over radiant heated subfloors will void all warranty coverage.

II. Promotional Warranty: Some products may be sold with promotional warranties of a different length than the warranties indicated here. The length of the promotional warranties takes precedence over any warranties provided in this document. Lifetime Finish Warranty means 50 years when a Promotional Warranty applies.

III. Since wood is a natural product, natural variations in color, tone and grain are not covered by any of our warranties. For products classified as "rustic", the following natural characteristics should be expected: Knots (Filled or Unfilled); Splits; Large Mineral Streaks; and High Color Variation. Please note that these characteristics are more apparent in lighter or naturally stained colors.

** "Wear-through" is defined as wear and tear of the wear layer resulting in damage to the wood and/or structure due to normal household use.

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